

ATLANTIAN BUSINESS SOLUTIONS GROUP
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LEVEL 2 AWARD IN CCTV OPERATIONS (PUBLIC SPACE



The Level 2 Award in CCTV Operations (Public Space Surveillance)

Under the Private Security Industry Authority Act 2001, all individuals wishing to work in the private security industry must undertake a recognised qualification before applying for a licence.

The Level 2 Award in CCTV Operations (Public Space Surveillance) has been developed to meet the requirements of the Security Industry Authority (SIA). It is based on the relevant SIA 'Specifications for Learning and Qualifications for CCTV Control Room Operators (PSS)' and provides the necessary skills and knowledge for those who wish to apply for an SIA licence and work as a CCTV Operative.

Entry Guidance/Restrictions

It is advised that learners have a minimum of Level 1 in literacy or numeracy or equivalent.

The qualification can be undertaken by learners aged 16 or over who wish to work as a CCTV Operative. However, an SIA licence cannot be applied for until the age of 18.

Course Contents and Learning Objectives

1. Know the purpose and main features of the private security industry
2. Understand the legislation that is relevant to people working in the private security industry
3. Understand relevant aspects of health and safety in the workplace
4. Know how to apply the principles of fire safety
5. Know how to deal with non-fire-related workplace emergencies
6. Understand the principles of effective communication and customer care in the private security industry

Unit 2: Working as a CCTV Operator

1. Understand CCTV Codes of Practice, Operational Procedures and Guidelines
2. Understand relevant Legislation and how it impacts on CCTV operations
3. Understand the Roles and Responsibilities of the CCTV Operator and other CCTV Staff
4. Understand the characteristics of a CCTV system
5. Understand how to make effective use of CCTV equipment
6. Understand Emergency Procedures in the CCTV Control Room

Unit 3: Practical Operation of CCTV Equipment

1. Be able to operate CCTV Equipment
2. Be able to demonstrate operational use of a CCTV System



Examination Requirements

This qualification is assessed through 2 multiple-choice examinations and a practical test.

Unit 1: Working in the Private Security Industry

This unit is assessed by a 25 question multiple-choice examination the duration of which is 40 minutes. To be successful, learners must achieve a score of at least 18 out of 25.

Unit 2: Working as a CCTV Operator

This unit is assessed by a 40 question multiple-choice examination the duration of which is one hour. To be successful, learners must achieve a score of at least 28 out of 40.

Unit 3: Practical use of a CCTV System

This unit is assessed by your tutor and externally moderated by the awarding body.

Following the assessment, a list of results will be provided to the Centre Contacts stating whether learners have passed or failed. Certificates for successful learners will be dispatched for distribution to learners by ABSG normally within 2 weeks of completing the examination

Professional Attitude & Skills

When on duty, an operator should:

- Act fairly and not discriminate on the grounds of gender, sexual orientation, marital status, race, nationality, ethnicity, religion or beliefs, disability, or any other difference in individuals which is not relevant to the CCTV Operator's (PSS) responsibility.
- Carry out his/her duties in a professional and courteous manner with due regard and consideration to others.
- Behave with personal integrity and understanding.
- Use moderate language, which is not defamatory or abusive, when dealing with members of the public and colleagues.
- Be fit for work and remain alert at all times.



General Conduct

In carrying out his/her duty, an operator should:

- Never solicit or accept any bribe or other consideration from any person.
- Not drink alcohol or be under the influence of alcohol or un-prescribed drugs.
- Not display preferential treatment towards individuals.
- Never abuse his/her position of authority.
- Never bring unauthorised equipment into the control room.
- Never remove equipment from the control room without authorisation.
- Comply fully with employer's codes of practice and guidelines.



Not all weapons are easily recognisable, so we have developed a Weapons Awareness section to the course which has various examples of weapons used in actual attacks, giving each Candidate an insight into the criminal mind

FOR THE NEXT COURSE PLEASE SEE WEBSITE WWW.ATLANTIANBSGROUP.COM



COMFORTABLE AND EXCLUSIVE TRAINING VENUES

Milton Keynes – London – Tamworth (Plus at your venue)

